

# Let's get you started

A Brief Guide to Your Lola™

The logo for Lola, featuring the word "Lola" in a white, elegant, serif font with a large, decorative initial 'L'.

# Read This First, Please

We care deeply about providing your family with a great frame and service. We go to great lengths to ensure your Lola is delivered into your hands in perfect working order.

If your Lola isn't working perfectly, please do let us know. We're here to help.

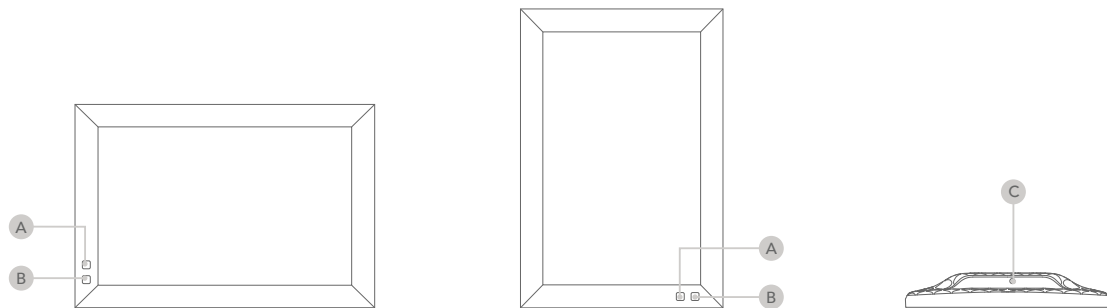
**We're just a phone call, email or chat away.**

**Find our telephone number, email and web address at the back of this guide.**

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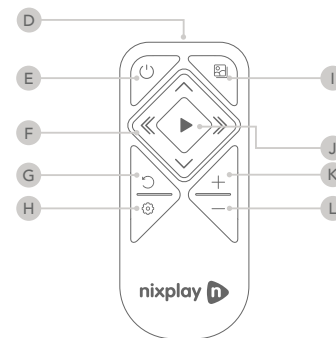
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## Get to know Lola

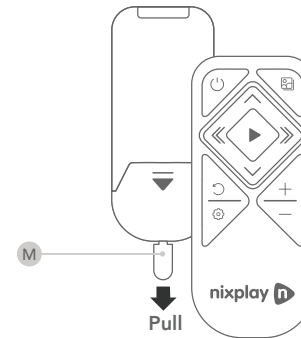


- A) Senses movement and turns Lola on and off when motion sensor is enabled  
 B) Infra-red Sensor: Receives signals from the remote control  
 C) Power Adaptor DC -in

## Before using the Remote Control

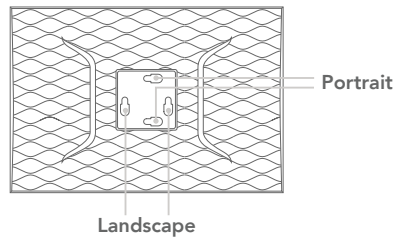


- D) Infra-red Transmitter  
 E) On / Off  
 F) Up/Down/Left/Right Keys for Menu Navigation  
 G) Back  
 H) Settings  
 I) Play All Photos  
 J) Select / Play / Pause  
 K) Volume Up  
 L) Volume Down

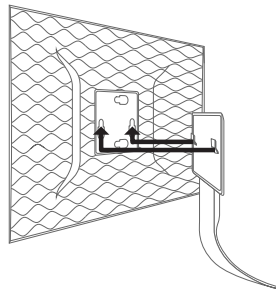


- M) Remove battery protector.

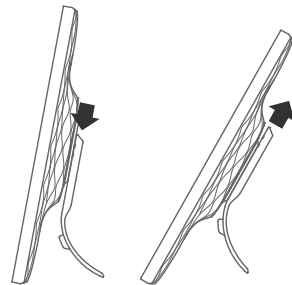
## Positioning Lola



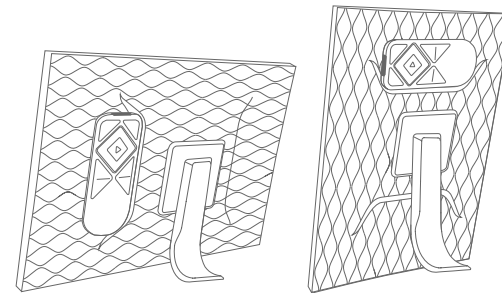
Your Lola can be positioned as free-standing in portrait or landscape mode. Wall mounting instructions are later in this guide.



Choose your frame orientation and align the stand to the corresponding holes behind Lola. Slide up to lock into place.

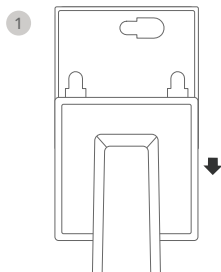


Slide the stand up/down to adjust the viewing angle.

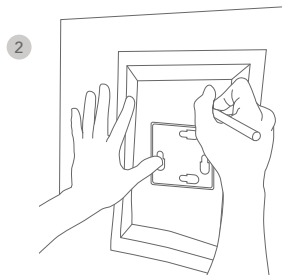


When not in use, the remote control can be attached behind Lola by magnet (not applicable when wall mounted).

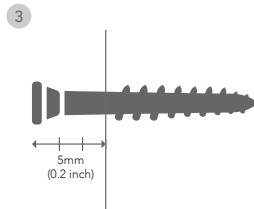
## Wall mounting Lola



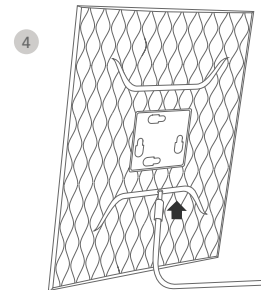
1) Remove the back cover by sliding it down to access the wall mount holes.



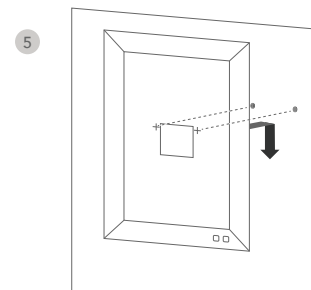
2) Use the included Wall Mounting Guide to align where the screws need to be drilled on the wall.  
2 x M4 screws are included and required for wall mount.  
Depending on your wall type, you may need to drill in the included anchors before securing the screws.



3) Leave a 5mm gap between the wall and the head of each screw where the power cable can run through.



4) Plug in the power cable behind Lola.

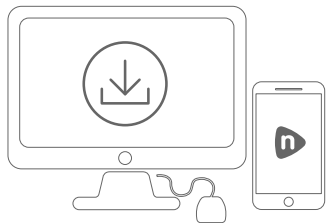


5) Mount Lola onto the 2 screws and slide down to lock into place.



Wall-mount video guide:  
[www.nixplay.com/wall-mount](http://www.nixplay.com/wall-mount)

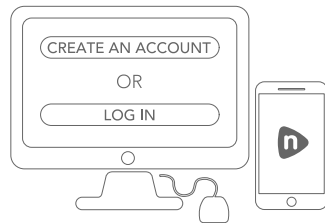
## Create your Nixplay account



1) Download the Nixplay app  
Search for 'Nixplay' on the Apple Store or Google Play. If apps aren't your thing, you can do all of the above by logging in at [www.nixplay.com](http://www.nixplay.com).

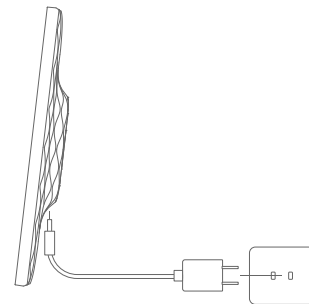


2) Create your Nixplay account  
You'll need one to pair and manage Lola. Use your email address and create a unique password to create an account.

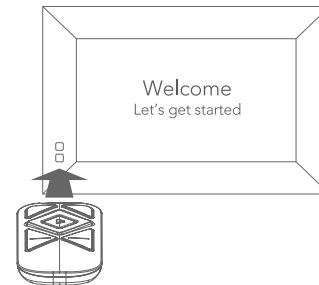


3) Login to your new Nixplay account.

## Power Lola

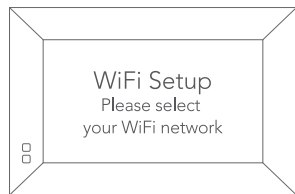


1) Plug in Lola.

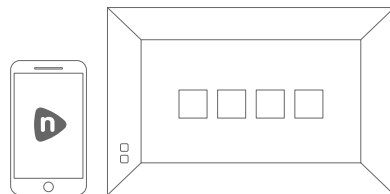


2) Point your remote control at the front sensor to control Lola. Follow the on-screen instructions.

## Pairing Lola

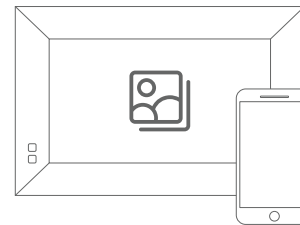


1) Connect Lola to Wi-Fi  
Enter your WiFi password using your remote control. Once connected, a 16-digit serial number will appear on the Lola screen.



2) Select 'Pair a New Frame' in your Nixplay app or after logging in to [www.nixplay.com](http://www.nixplay.com). Enter the 16-digit serial number shown on Lola. You are now paired and ready to start sharing memories!

## Starting to Nixplay



- 1) In your Nixplay mobile app, you can:
  - a. Share a photo or video to a playlist and assign a playlist to a frame.
  - b. Invite friends to share photos to your frame. When you do so, your friends will get an email invite to download the Nixplay app, from which they can share photos or videos to your frame.
  - c. Connect to Google Photos and create a dynamic, 'always on' connection, ensuring that your Lola is always up-to-date with your Google Photos.
  - d. Control all settings of your frame, playlists and photos.





2) Need help? Something not working?  
We're just a phone call, email or chat away. Go to [nixplay.com/support](http://nixplay.com/support) for details or to find an answer to your question in our Help Center.



## Earn Discounts... and More Nixplay Frames!

	'Nixplay Rewards' is a joint referral and rewards program for all Nixplayers who purchase from <a href="http://www.nixplay.com">www.nixplay.com</a> .
	With the 'My Nixplay Rewards' program, you are eligible to earn points each time a referred friend or family member purchases a Nixplay frame from <a href="http://www.nixplay.com">www.nixplay.com</a> .
<b>20%</b> OFF	Earn One point and you are entitled to a 20% discount off the purchase of any new frame from <a href="http://www.nixplay.com">www.nixplay.com</a> .
5pt. = 	Earn Five points, and you are eligible for a brand new Smaller-sized Nixplay frame*.

\* Models published in website above, but are subject to change

7pt. = 	Earn Seven points, and you are eligible for a brand new Larger-sized Nixplay frame*.
	Your points balance is available on <a href="https://app.nixplay.com/#/rewards">https://app.nixplay.com/#/rewards</a> (login required).
	Once you reach 5 or 7 points, you can redeem a coupon from the same Rewards page.
	There is no limit to the number of friends or family you can refer, nor is there any limit to the number of points you can earn.

## Earn Discounts... and More Nixplay Frames!



To refer friends, go to **<https://app.nixplay.com/#/rewards>**, enter a friend's email address and hit 'send'.

Each friend or family member you refer will also receive a **20% discount coupon** for a frame purchase on **[www.nixplay.com](http://www.nixplay.com)**.

## Share your experience

Thank you for purchasing the Lola WiFi Smart Photo Frame. Here at Nixplay, we value every customer and constantly look for new ways to improve your Lola experience. We'd love you to share your experience by following the steps below:

### Write a Review Online

- 1 Go to **[amazon.com](http://amazon.com)** where you purchased your Lola from.
- 2 On the product page you will usually see a star rating along with the **Customer Reviews**. Choose the particular model that you have.
- 3 Make the selection to **Write A Review** and follow the instructions. *Whether positive or negative*, this is your assessment of the Lola Product and Service, which will become available to the online community.

Our Customer Satisfaction Guarantee is very important to us. If there is anything you want to ask or need help with, please contact us via **<http://support.nixplay.com>** so we can assist you.



'LIKE' us on [facebook.com/nixplay.cloud](https://facebook.com/nixplay.cloud) to get access to our weekly tips and prizes.

## FCC Compliance Notification

EN

### Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## ISED Compliance Notification

EN

### Warning:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1 this device may not cause interference.
- 2 This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

FR

### Avertissement:

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1 L'appareil ne doit pas produire de brouillage;
- 2 L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

### Caution:

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

# Something's Wrong? Need Answers? Or Help?

We're just a phone call, email or chat away.

Find answers in  
our online Help Center

[www.nixplay.com/support](http://www.nixplay.com/support)

Contact us

[support@nixplay.com](mailto:support@nixplay.com)

Call us

United States (855)-649-7529 | (855)-NIXPLAY | Mon – Sat | 9am - 5pm, Central Time

United Kingdom 01784 605 066 | Mon – Fri | 7am - 5pm, GMT

Deutschland +49 32 211 122362 | Bitte hinterlassen Sie eine Nachricht.

Wir melden uns umgehend zurück.



Happy Nixplaying!